

SAWA ORGANIZATION In Response to the Gaza Emergency Factsheet #55: June 2024

Total remote counseling
sessions since OCT 7 2023



39,579

of which

32,604

were provided for the Gaza
Strip

7,484

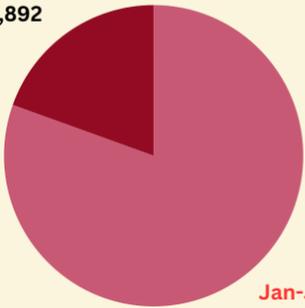
Total number of counseling
sessions from
June 1 2024 to June 30 2024



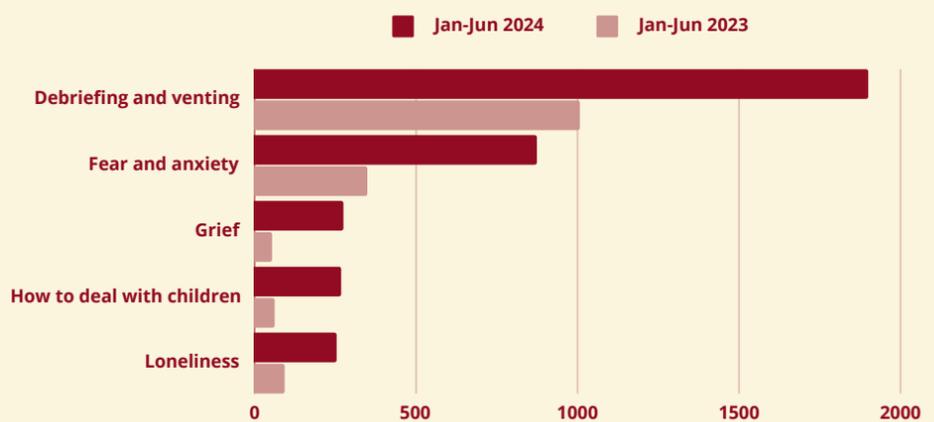
- From January till June 2024, Sawa has answered 50,417 calls overall. According to Sawa's Helpline Database, 35,529 counseling sessions were provided.
- Counseling sessions for callers from Tulkarim came to 145 in the first half of 2024, an increase compared to 18 sessions the same time last year. Likewise, for Nablus 500 sessions were given this year compared to 213 the same time last year.
- This month, the helpline received at least 8 witnesses from the Al-Nuseirat Massacre that occurred on June 8 2024, where Israeli forces killed at least 278 Palestinians in a raid to retrieve 4 of the Israeli prisoners.
- From the beginning of the military assault on Gaza till June, Sawa has provided psychosocial support to at least 6 people from both Gaza and the West Bank released from Israeli prisons, where 9,700 Palestinian prisoners are still being held, according to Addameer Organization.
- In June at least 10 people from Gaza requested assistance in finding milk and diapers for their infants, where the entire population of the Strip continues to be deprived of the most basic resources.
- Sawa provided 50 counseling sessions in June related to how to deal with children's traumas for parents and caregivers from the Gaza Strip.
- The number of sessions related to suicide ideation in June came to 24. 63% were for the Gaza Strip.
- 80 people benefited from Sawa's remote medical consultations this month.

Counseling sessions on Sawa
Helpline Database: 2023 vs 2024

Jan-Jun 2023 =
7,892

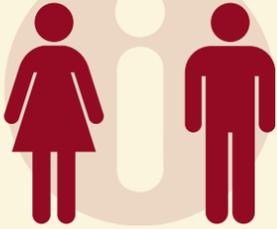


Jan-Jun 2024 =
32,529



Comparison between Jan-Jun 2024 and Jan-Jun 2023 of Sawa 164
Helpline Database frequent MHPSS categories.

REQUEST FOR
INFORMATION
(N=920)



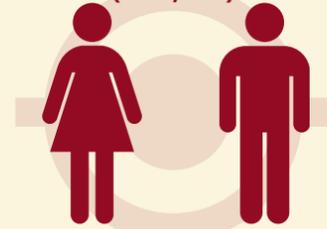
41% 59%

MENTAL HEALTH &
PSYCHOSOCIAL SUPPORT
(N=1,225)



63% 37%

VIOLENCE COMMITTED BY
THE OCCUPATION
(N=4,820)



45% 55%

Sawa's new toll-free 164 number is now operational from all telecommunications
companies in Palestine

for
JAWWAL
mobile
users

164

for
OOREDOO
mobile
users

Sawa is the main reporting channel for SEA claims in Palestine. If you suspect or have been exposed to any form of sexual exploitation and/or abuse by a humanitarian worker, please call our toll-free numbers listed above. Confidentiality and anonymity is guaranteed.



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