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## SAWA'S ANNUAL FACTSHEET 2020

For more information on the most notable changes and trends observed in 2020, please review our previous biweekly factsheets or send your queries to [info@sawa.ps](mailto:info@sawa.ps).

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[Film "Different but Equal"](#)

[Factsheet 2020](#)

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[Quotes From Beneficiaries](#)

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# Together

## Sawa And Facebook Combating Cyber Harassment Via Social Media



### SAWA'S ANNUAL

Sawa is a leading Palestinian woman-led organization acting as a catalyst to combat all types of violence and harmful practices against women and children in Palestine. We are dedicated to providing professional and timely support, through multi-dimensional interventions for survivors, using the best practices and latest technologies to reach beneficiaries and create change. The vision of Sawa is a safe and free Palestinian society that is built on equality, tolerance, and dignity.

With over 22 years of expertise in the field, Sawa is continuing to reap successes and work unabatedly even in times of emergency. Since March 2020, Sawa has been providing support around the clock to tackle the rising needs of the population during the Covid pandemic.

### FACTSHEET 2020

#### -‘SAWA 121’ Social Media Application:

- Launched in December 2020 to provide psychosocial and legal counseling services for harassed women.
- Telehealth services available with the possibility to book an appointment with the e-doctor
- Quick access icons to contact the police or call an ambulance.
- Localization of places where harassment occurs and information-sharing with local authorities .
- Promotes free mobility and harassment-free and safe spaces by reclaiming the public sphere for girls and women.



Download The App



- 32 new volunteers completed Sawa’s 110-hour training on remote counseling at the Listening Center.
- Trusted Partnership with Facebook to fight cyber harassment and cyberbullying.
- 42 workshops reaching 179 beneficiaries in 14 marginalized communities of the West Bank with the Mobile Clinic.
- 60 professionals from seven NGOs, the Ministry of Health and the Ministry of Social Development received training on GBV and remote counseling.
- 76 computers, laptops, and tablets donated to female students to ease access to online education through the ‘Education without Borders – A Computer for Every Child’ campaign .
- 254,656 followers on Facebook

#### -The Annual 1-Minute Film Competition “Different but Equal”:

- 30 film contributions from Palestine and abroad
- The average age of film-makers is 26 years of age
- More than 3.2 million of film views on Facebook
- The winning films: 1st Award – Palestine, 2nd Award – Algeria, 3rd Award - Lebanon



Algeria Palestine Leabanon



### Quotes From Beneficiaries:

-“You helped me so much, you convinced me that I could speak up. You taught me how to defend myself. They still oppose me, but at least they let me talk and listen to me. I discovered that I’m brave, and that is what I like the most.” (16-year old girl)

-“I feel like I was reborn again.” (60-year old man)

-“I can’t believe how I saw myself as being weak and not being able to do anything, but now I feel like I am in control of what I want. I am happy about how my life has improved.” (28-year old woman)



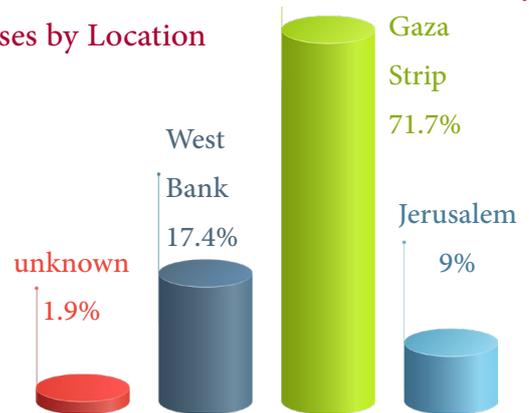
### Total Calls in 2020

-21% of all calls during the pandemic were answered during the night shift.

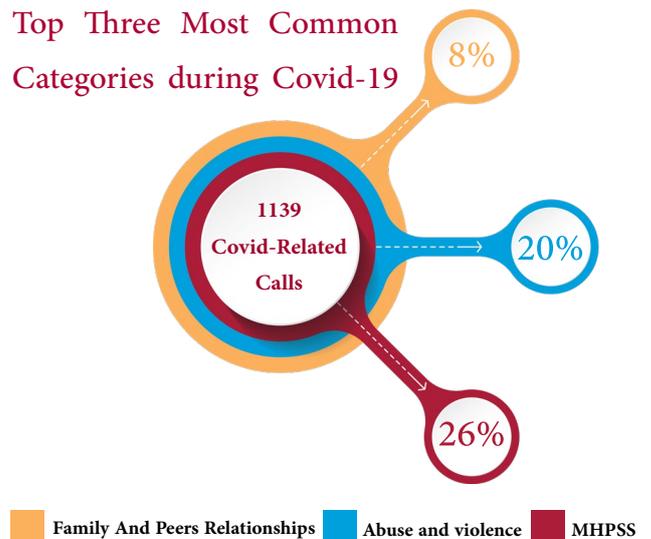
Attempted Calls	338500
Answered Calls	80305
Unanswered Calls	278195
Documented Calls	8681
Counseling Sessions	9081



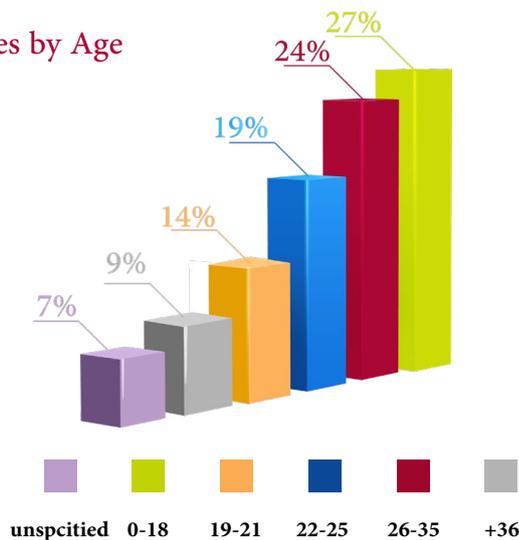
### Cases by Location



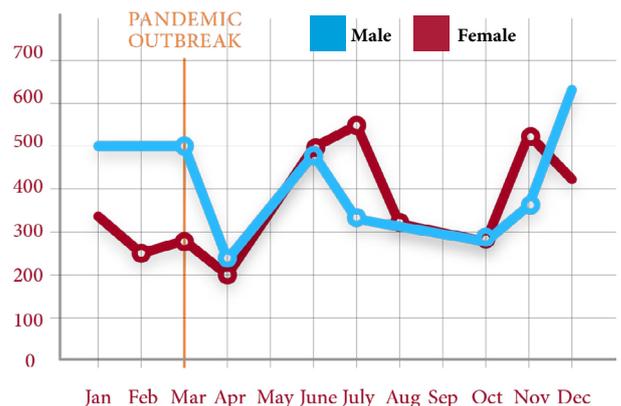
### Top Three Most Common Categories during Covid-19



### Cases by Age



### Case Distribution PerMonth (N=9081)



### Counseling Sessions

