



الرقم المجاني 121
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خائف؟ متوتر؟ قلقان؟
سوا معك ليل نهار بتسمعك

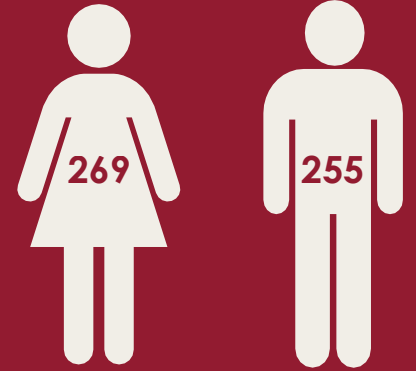
SAWA ORGANIZATION-121 Emergency Helpline Monthly Update

Sawa's 121 Helpline Listening Center, currently operating under an emergency protocol, is operating 24/7 to meet the MHPSS, medical and legal support needs, of our fellow Palestinians struggling with the negative impacts of COVID-19.

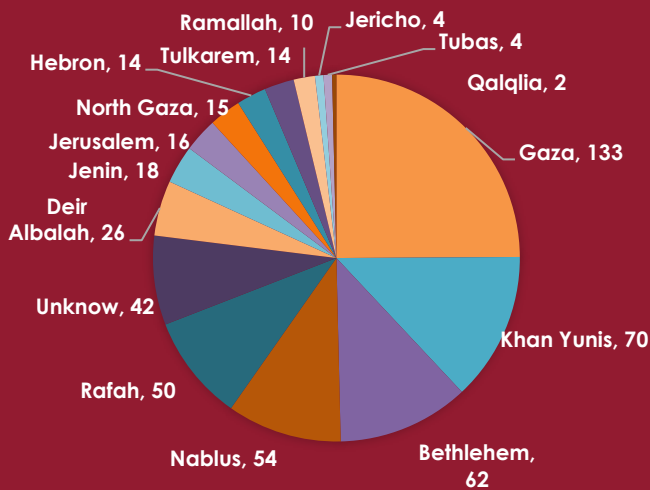
During August, Sawa documented 474 counseling sessions. There have been 9 cases of rape reported from women ages 16-35 in the West Bank. Attempted suicide cases amongst boys and girls up to age 18 have increased, resulting in 12 cases just in this month. Calls from women and girls regarding fear and anxiety make up a total of 7% of all counseling sessions provided. 28% of calls were from women ages 26-35, 51 women called for family relationships counselling and 8 cases of rape and attempted rape were documented only this month.

Sawa's social media campaigns to raise awareness on counselling provided through the 121 Helpline reached 105,462 in comments, likes, and shares. Moreover, after the explosion in Beirut, Sawa began offering counselling and support to our fellow Lebanese people through WhatsApp Chat counselling.

Total number of calls documented from **August 1 to August 31, 2020:**



Calls by City



COVID-19 and Physical Health



Abuse and Violence Cases



MHPSS Cases



Calls by Gender and Age

