

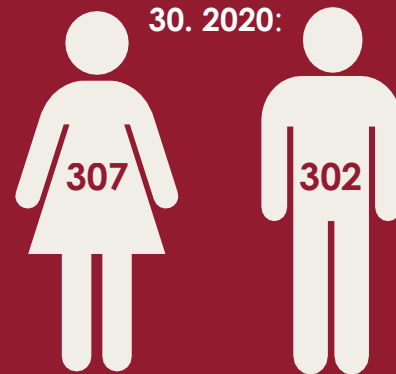
SAWA ORGANIZATION-121 Emergency Helpline Update

Sawa's 121 Helpline Listening Center has been operating under an emergency protocol for seven months now. The helpline is active 24/7 to meet the MHPSS, medical and legal support needs of our fellow Palestinians struggling with the negative impacts of COVID-19.

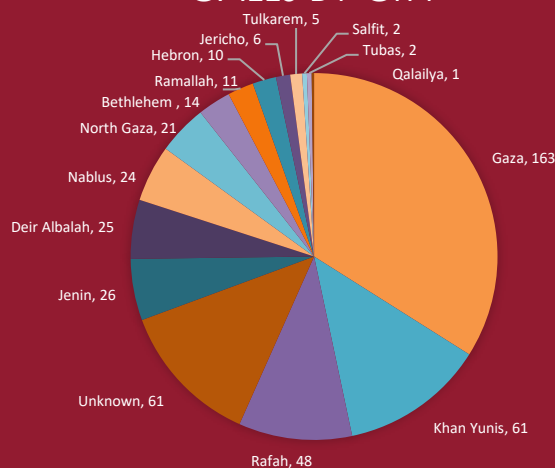
During the month of September, Sawa documented 609 counseling sessions. 66 MHPSS cases concerned adult women. There were 14 suicide threats cases from Gaza, four of which were minors. Five cases of rape were reported. This month the mobile clinic could resume its activity under the project 'Raising awareness among pregnant and nursing women about protection mechanisms from the Coronavirus in Palestine' and it visited five locations reaching 93 beneficiaries. SAWA's doctor is also offering medical assistance and counseling via WhatsApp chat.

This month Sawa's social media campaign focused on raising awareness on suicide prevention. It started on 10 of September -World Suicide Prevention Day. SAWA reached 321,225 views between 10-30 of September, 4,165 likes, 84 comments and 104 shares.

Total number of calls documented from
September 1 – September 30, 2020:



CALLS BY CITY



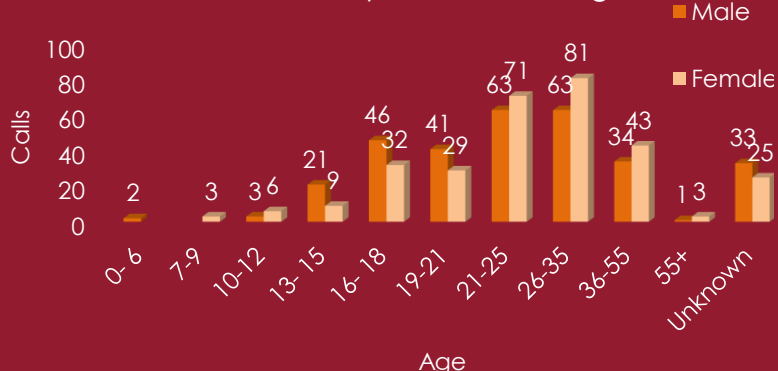
COVID-19 and Physical Health



Abuse and Violence Cases



Calls by Gender and Age



MHPSS Cases

